

## Birmingham Central United Synagogue

### Visitor FAQs

If you require any further information, please contact: [tours@centralshul.com](mailto:tours@centralshul.com).

<b>Useful to bring</b>	Please bring clipboards or notepads and pens/pencils to take notes and complete tasks set by your Guide.
<b>Dress Code</b>	You are requested to wear modest clothing appropriate to a religious setting. Men and boys are asked to cover their hair. A box of Kippot (plural of Kippah) is available for this purpose.
<b>On entering from the street</b>	Entry is through a security-controlled pedestrian gate. This gate is heavy. There is an intercom system on the car gate, should you need assistance.
<b>On entering from the car park</b>	Entry is through a security-controlled car gate. The route from the car park has a very slight incline onto a flat paved area. There is a curb edge and planting around the remainder of the car park perimeter. There is an intercom system, should you need assistance.
<b>To enter the building</b>	The main door to the building is security locked. This will be released on approach so that the door opens easily. The door pulls outwards. The door swings back to closed and locked when not held open.
<b>Ground floor</b>	This is all on one level. There is vinyl flooring in the entrance and toilet spaces. All other floors are carpeted. Male and Female toilets are located off the entrance. Disabled toilet facilities are located off the main foyer. Baby changing facilities are in the disabled toilet facilities. Men's and Ladies' cloakrooms are available for storing coats and bags. Both have hanging rails suitable for wheelchair users.
<b>Stairs and lift to the upper floor</b>	The stairs are carpeted and have a handrail on both sides. There is a suitable lift for wheelchair users and those with mobility issues.
<b>Upper floor</b>	This is all on one level. The floors are carpeted, except in the disabled toilet. Disabled toilet facilities are located adjacent to the top of the staircase.
<b>First Aid equipment</b>	All incidents and all uses of First Aid supplies must be recorded. Even if you use your own supplies we should be notified. An AED (Automated External Defibrillator) is located in the Ladies' cloakroom. First Aid kits can be found the Men's and Ladies' cloakrooms and in the kitchen. The accident book is in the Ladies' cloakroom beside the First Aid kit and Defibrillator.

<b>Defibrillator</b>	The AED (Automated External Defibrillator) is kept on an upper shelf in the Ladies' cloakroom. It is clearly signed.
<b>Emergency medication</b>	Visitors with known conditions such as asthma, diabetes, and allergies are expected to bring their own medication for emergency use. Please note you must inform the Synagogue in advance if you need to bring any food or drink on site for medical purposes.
<b>Fire exits</b>	<b>Ground floor:</b> Fire exits are in the circulation corridor, kitchen, Synagogue, and Locker Suite. They are clearly signed. <b>Upstairs:</b> Fire escapes are in the Vanessa Lounge and at the rear of the upstairs Synagogue. <b>Outside:</b> The exits are through the car park at the front of the site or through a pedestrian gate at the rear.
<b>Ladies' personal sanitary supplies</b>	Sanitary supplies can be found in the Ladies' toilets on the ground floor.
<b>Financial matters</b>	There is an expected minimum donation of £3 per person, including all staff/helpers. This should be paid in full eight weeks before your arrival unless other arrangements have been agreed in advance. We accept cards, cheques, and bank transfers.
<b>Food and drink</b>	Absolutely no food or drink is allowed to be brought onto the Synagogue premises. If someone has a medical condition that requires emergency snacks, please contact the Synagogue Office before your visit to discuss appropriate boundaries.
<b>Useful contacts</b>	Visits Co-ordinator: <a href="mailto:tours@centralshul.com">tours@centralshul.com</a> Safeguarding Officer: <a href="mailto:safeguarding@centralshul.com">safeguarding@centralshul.com</a> Community Manager: <a href="mailto:sarah@centralshul.com">sarah@centralshul.com</a> General Enquiries: <a href="mailto:office@centralshul.com">office@centralshul.com</a> or 0121 440 4044